FAQ: Express Enrollment

- I've created a QR code/link, what do I do now? How do I send a QR code or invitation link to parents?
    - Coaches/mentors can copy the QR code and/or invitation link and add it to an email, flyer, or slide presentation for. There is currently no automated email generated from the Dashboard.

- Am I automatically accepted to the team after I apply?
    - No, the lead coach/mentor needs to accept or decline youth applications to the team.

- I'm a coach, why is the QR code/link grayed out?
    - Please check the outstanding tasks. There is an outstanding item that needs to be completed before the QR code/link button is enabled (I.e., not grayed out).

- I'm in Spain. Why don't I see the QR code/link?
    - The Express Enrollment application is limited to the **United States and Canada** only. We are looking to expand it to other countries in the future.

- My child is over 13 but under 18. Do I need to provide an email address for them?
    - Yes, but it needs to be a unique email address for your child.

- I'm a youth over 18 but a senior in HS. Do my parents need to apply me to a team?
    - No. You can register yourself or login if you already have an account and apply yourself to a team.

- How many people can use an invitation link?
    - An active invitation link can be used up to 500 times.

- What if I have more than one (1) youth participating in the same team?
    - You will need to access the link from the beginning of the application process to apply a second youth to the same team.

- How do I create a QR code/link?
    - Once the coach/mentor has clicked the QR code/link button on the Dashboard Team Contacts page, on the next page – Express Enrollment Invitations, they click the ADD button.

- Why is there a disable (optional) checkbox? What does it do?
    - We added this feature because some coaches/mentors may want to create a QR code/link in preparation for a future meeting or event. This allows the coach/mentor to disable the qr code/link until it is ready to be turned to Active.

- Why is there an expiration date? How can I change it?
    - The expiration date is automatically set to 7 calendar days from the date the QR code/link is created. You can change the expiration date by selecting the calendar icon or enter a new date in the field. But the expiration date CANNOT go past the end of the current season. For example, a coach/mentor could set the expiration date to 4/30/2024 but CANNOT set the expiration date to 06/30/2024.

- How many QR codes/links can I create?
    - Lead coaches/mentors can create up to 500 active QR codes/links for the season.